



Warranty Policy

Effective on products retailed on or after Jan 1, 2024

Register your product within 30 days of purchase to activate warranty.

Consumer Use

Unless otherwise stated in the materials that arrive with your product, U-Dig Excavators are warranted for five (5) years against defects in materials or workmanship, when put to ordinary and normal consumer use and maintained in accordance with manufacturers specifications. Warranty is limited to the replacement of parts and/or repair of the product. For the purposes of all the above warranties, "ordinary and normal consumer use" refers to non-commercial residential use and does not include misuse, accidents, or damage due to inadequate maintenance.

Commercial or Rental Use

U-Dig Excavators are warranted for two (2) years against defects in materials or workmanship, when used in either a commercial or rental environment.

This warranty does not cover the following items:

1. Machines or parts lost or damaged during shipment
2. Normal maintenance or adjustments after initial pre-service and set up is completed
3. Normal replacement of wearable or service parts
4. Accessory items/parts not supplied by U-Dig Excavators
5. Damages resulting from
 - a. Misuse, negligence, accident, theft, or fire
 - b. Use of improper or insufficient fuel, fluids, or lubricants
 - c. Use of parts or aftermarket accessories other than genuine U-Dig Excavators parts
 - d. Modifications, alterations, tampering or improper repair performed by parties other than an authorized dealer or repair center
 - e. Any device or accessories installed by parties other than an authorized U-Dig Excavators dealer or repair center.
6. Tires are covered by the manufacturer of the tire and the warranty period specified by that manufacturer. Please contact the tire manufacturer for warranty on these items.

Engines

Engines are covered by U-Dig Excavators for a period of 90 days from in service date. After the 90 days all engines are covered by the warranty period specified by the engine manufacturer. **Engine warranty must be registered at the engine manufacturers website to activate the warranty.**



500 Rocher Rd, Listowel, Ontario N4W 0B2 Canada

Phone: 519-698-0519

Email: sales@starbrightindustry.com



Starbright Industry Inc. shall not, in any event, be liable for any losses, damages or costs: to include profits, travel, transportation, pick up, delivery, towing costs, tow vehicle, loss of use, whether special, incidental, consequential, or otherwise, in any way. The end user is responsible for the expense of shipping warranty parts or if the need should arise to return the unit to the manufacturer the unit will be shipped back to the manufacturer at the customer's expense.

Include a copy of your completed Warranty Registration form with any claim as proof of warranty activation.

There are no warranties, expressed or implied, other than those specified herein. No agent, employee or other person has any authority to vary any of the foregoing provisions.

Warranty coverage is null and void unless the Warranty Registration form has been completed in full and is on file at Starbright Industry Inc. Warranty begins at the time of customer delivery and is activated upon Warranty Registration receipt at Starbright Industry Inc.



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Purchaser's warranty protection is valid only when this completed form or copy of this form is on file at Starbright Industry Inc. By filling out this form the purchaser has acknowledged delivery of equipment and owner's/operator's manual and has accepted the condition of the equipment.

Date of delivery to purchaser: _____

Type of equipment: _____

Model # _____ **Serial #** _____

Retailers Signature Indicates

- **Equipment was properly assembled as directed by manufacturer**
- **Equipment was tested for functionality and operates properly**
- **Purchaser was instructed in safe and proper operating procedures**
- **Purchaser was given the operator's manual**

Retailer

Signature _____

Company _____

Address _____

Purchaser's Signature Indicates

- **Acceptance of equipment fully assembled**
- **Received operator's manual**
- **Clearly understands conditions of warranty**
- **Received instructions of safe and proper operation of equipment**

Purchaser

Signature _____

Company _____

Address _____

City _____ Prov/State _____ Postal code/Zip _____

Available phone number _____



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